



February 4, 2020

To Whom It May Concern,

I am very happy to recommend the services of Northern Lights Restoration for any furniture or wood flooring restoration. They completed guest room furniture and lobby hardwood floor restoration project here at Concord's Colonial Inn in January 2020 and we couldn't be more pleased with the results and the process.

This was actually the second project I have seen Bob and his team complete, the first being several years ago at the Hawthorne Hotel in Salem. It is a testament to that experience that when this project needed doing, Bob was my first and only call. The next time I need to do a similar job that will be my process once again.

The team worked quickly, finishing ahead of schedule and with results that surpassed our expectations. They left their work areas as they had found them, and communicated constantly and effectively throughout the job. Overall, we are glad to have chosen Northern Lights Restoration for this job, and believe anyone who partners with them would be happy with the decision as well.

Sincerely,

Andy Seidel  
General Manager